

Quality Policy Statement

Doc. No. 900QU016 V1.0

It is the policy of NetThings Ltd to achieve sustained, profitable growth by providing goods and services which consistently satisfy the needs and expectations of its customers.

This level of quality is achieved through adoption of a system of procedures that reflect the competence of the Company to existing customers, potential customers, and independent auditing authorities.

Achievement of this policy involves all staff, who are individually responsible for the quality of their work, resulting in a continually improving working environment for all. This policy is provided and explained to each employee by the Operations Director or Quality Manager. The requirements of the company's quality system are mandatory and all company personnel have a responsibility and obligation to it.

To achieve and maintain the required level of assurance the Operations Director retains responsibility for the Quality System with routine operation controlled by the Quality Manager.

The objectives of the Quality Assurance System are:

- To maintain an effective Quality Assurance System complying with International Standard ISO9001:2008 and ISO 14001 (Quality Systems).
- To achieve and maintain a level of quality which enhances the Company's reputation with customers.
- To ensure compliance with relevant statutory and safety requirements.
- To endeavour, at all times, to maximize customer satisfaction with the services provided by NetThings Ltd.
- To continually improve the effectiveness of the quality management system and the provision of our services and products

This will be achieved by:

- setting and reviewing measurable quality objectives and ensuring those objectives are met
- providing the necessary resources and ensuring responsibilities and authorities are determined and communicated within NetThings
- reviewing the effectiveness of the quality management system and assessing opportunities for its continual improvement.
- seeking structured quality feedback from our customers

For any issues related to Environmental Policy linked to this business please contact:

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